

## Lost or Stolen Debit Card?

If you believe that your debit card was lost or stolen, please let us know as soon as possible. During normal business hours (M-F 8:30 a.m. – 4:30 p.m.) call us at 979.846.7456 or toll free at 1.800.690.7780. Please contact us so that we can take the necessary steps to protect you.

**After hours, please contact Card Services at: 800.405.7068**

**Once you have notified the credit union that your card was lost or stolen, you can obtain an Immediate Issue Debit Card at the Credit Union**

**Debit Card Activation: 800.466.0040**

**To Change your Personal Identification Number (PIN): 800.503.9249\***

\*Note: to change your PIN, you must have the reference number that was mailed with your debit card.

## Lost or Stolen Credit Card?

**24/7 Customer Service: 800.442.4757**

**Emergency Assistance: 800.VISA.911 (800.847.2911)**

**International Assistance: call collect + 1.410.581.9994**

**Online: [www.gotomycard.com](http://www.gotomycard.com)** (this website allows you to securely view recent transaction history, current and past statements, and payment history).